**STORY MAPPING FOR UJWAN BANK SERVICE:**

**Bank Manager Login**

**View E-check Status**

**Installation of scanner and Request E-check service**

**View and update profile**

**Customer Login**

**Customer Download and installation**

**View user profile**

**Request scanner installation or verify installed scanner**

**Request for E-check process**

**Enter login details**

**Provide or Administrator credentials to profile login**

**Customer should be able to download bank application for mobile**

**Validate and allow 3 attempts for invalid entry**

**Allow application to get installed/allow plugin to be enabled / Notify Error**

**Request for profile update**

**View status of E-check**

**Allow 5 can check**

**Authenticate User**

**Notify failure or success**

**Perform managerial tasks**

**Provide user credentials and bank details to create profile**

**Verify scanned check**

**Notify error and allow resetting password using registered phone number/Show profile**

**Process E-check request**

**Notify fraud or error / Proceed**

**Allow customer to update their profile**

**View E-check request and validate**

**Allow customer to choose various banking options**

**Provide account of receiver**

**Grant request or decline request**

**Validate entered details**

**Notify user**

**Notify if invalid or 3 allow attempts**

**Get OTP in registered mobile number**